

Nitrous Outlet Warranty Policy

Limited 90 Day Warranty:

Nitro Dave's LLC products are intended for competition and off-road use only. Nitro Dave's LLC products, as well as custom labor services completed by Nitro Dave's LLC, include a limited warranty for a period of 90 days after purchase. This limited warranty applies to all Nitro Dave's LLC product lines exclusively, purchased from Nitro Dave's LLC directly, or from a verified Nitro Dave's LLC dealer, in brand new condition. The customer must be able to provide proof of original purchase. This limited warranty covers any defects in material or workmanship under normal use during the warranty period. It is the customer's responsibility to install the products correctly on their application and use the products as intended. It is solely at the discretion of Nitro Dave's LLC to decide what constitutes normal and proper use of its products. If a defect in material or workmanship is concluded, Nitro Dave's LLC will repair or replace the product at no charge to the customer, using new or refurbished replacement parts.

Extended Lifetime Solenoid Warranty:

Additionally, all Nitro Dave's LLC solenoids include a limited lifetime warranty on components found to have manufacture or craftsmanship defects. This does not include standard wear and tear, misuse, or abuse of the solenoids or components. Misuse or abuse include, but are not limited to, dimpling of the piston due to extended use or too much bottle pressure, as well as damage to the coil due to improper wiring.

Third Party Products Warranty Exclusion:

Nitro Dave's LLC offers many different products from third party manufacturers. All third-party products sold by Nitro Dave's LLC in brand new condition carry the standard manufacturer's warranty provided for that product. Nitro Dave's LLC offers no warranty for third-party products and it is recommended that customers contact the manufacturer of the product directly.

Warranty Process:

For Nitro Dave's LLC to determine validity of a warranty claim, customers must contact our Sales/Technical Support team in order to determine the problem and the most appropriate solution for that customer. Most issues can be resolved with some quick troubleshooting. If Nitro Dave's LLC determines there may be a valid warranty claim, the customer will be issued an RMA number that must be placed on the box the product is being returned in. The customer is responsible for shipping cost returning the product back to Nitro Dave's LLC. If the product is found not to be a valid warranty claim, customer will be responsible for return shipping as well.